

## NOTICE ON FILING A CONSUMER COMPLAINT

According to the article 6. Paragraph 1. item 3. of the Law on Provision of Services in Tourism (OG 130/17) informs consumers that dissatisfaction with the purchased product of service provided can be expressed in a complaint:

- Written on site
- In writing to the following address:  
**Nautika Veli Rat d.o.o.**  
**Šetalište kneza Branimira 1**  
**23210 Biograd na Moru**
- Through electronic mail [complaints@marinabaotic.com](mailto:complaints@marinabaotic.com)

The response to the consumer's written complaint will be given in writing no later than 15 days from receiving day of the objection.